

*“Many of Australia’s leading companies and organisations trust CreditorWatch with the security and privacy of their corporate data. These customers expect the highest level of integrity and the privacy and security of their confidential data is at the foundation of our business.*

*Complying with our Online Trust and Data Protection Policy is the highest priority in how we operate and conduct our business”*



Colin Porter  
Managing Director

## Online Trust and Data Protection Policy

Thousands of businesses provide data and information to CreditorWatch for the exclusive use described in our Disclosure of Use Policy.

It is important that we ensure that the data information provided to us is protected and we maintain adequate data security measures to mitigate unauthorised access and disclosure.

CreditorWatch accesses a variety of government databases that include ASIC and Magistrate’s Courts in the States and Territories of Australia. To gain access to these government databases, we are contractually required to maintain security and practices to help prevent unauthorised access.

These practices include the implementation of commercially responsible technical, physical and administrative data security safeguards.

The measures implemented are:

- Established policies and procedures for securely managing information;
- Limiting employee access to sensitive information;
- Locating our servers within Australia, which are hosted in Sydney in a security cage;
- The server location has 24-hour security with log book access;
- Protection against unauthorised access to customer data by using data encryption, authentication and regular anti-virus updates, as required;
- Monitoring our websites through recognised online privacy and security organisations;
- Technology reviews such as software, virus protection and firewall settings;
- Continually assessing our data privacy, information management and data security practices;
- Destroying or de-identifying your personal information when it is no longer required by law or our record retention policies;
- Protecting our website using industry standard 256-bit encryption using SSL (secure sockets layer) certificate signed by VeriSign. The VeriSign security certificate can be viewed by clicking on the VeriSign logo on the website.

### Disclosure of use

We have access to the Australian Business Register (ABR) and the Australian Securities and Investment Corporation (ASIC) and store the ABNs and ACNs of all commercial entities.

The data Information provided to us by a customer is for the exclusive use of enabling us to match the customer data information to the data information we store from ABR and ASIC and to enable us to provide a monitoring service to that customer.

The customer data information stored will not be shared with any third party and will not be developed into any other form for use by us or any other party.

CREDITORWATCH IS A TRUSTED SITE  
When you see the Verisign Trade  
Mark, you know you are working with a  
certified and trusted provider.



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